External users log on: Bomgar - HP ALM - Sharepoint

You can order a RSA Software Token from Helse Vest IKT customer support (open 24/7) Phone: +47 55976540
Email: kundesenteret@helse-vest-ikt.no - or directly from your contact person in Helse Vest IKT/ Helse Vest.
Please provide information about your Username and mobile phone OS (Android/ iPhone/ iOS).
You will then receive a simple guideline by email when RSA Token is established.

Install the SecurID app before Token activation.

Go to App Store/ Play Store and search for "RSA SecurID Software Token".
Download and install the SecurID app on your mobile phone/ device. Follow steps in guideline from customer support.
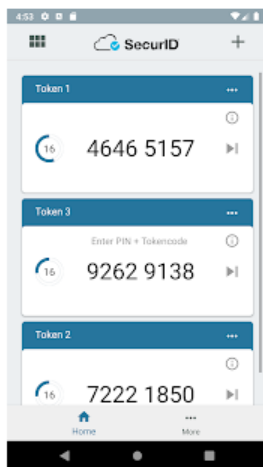
RSA 2-factor authentication is ready for usage as soon as Token is activated.

Log on to your preferred system: **Bomgar – HP ALM - Sharepoint**

Enter your Username and RSA Tokencode (6-digits) in the RSA Passcode / Password field.
Enter a PIN-code, confirm new PIN (4-digits – only digits).
Type in next Tokencode from SecurID app, enter new "Passcode". PIN-code + RSA Token (10-digits)